

Ashwood College – Remote Access

Introduction

The Remote Access facility provides access to the Ashwood College network from a remote computer. The Ashwood College website <http://www.ashwood.vic.edu.au/> provides a link to the remote access facility. To use this “web access” facility you must be using Microsoft Internet Explorer on a PC running a Windows operating system. Other browsers and operating systems are not supported by the web access facility.

If you are using another operating system (e.g. **Apple MAC, Unix**) then it is still possible to access the Remote Access Server using a RDP Client (Remote Desktop Client). See below “**RDP Client**”

Use of the Remote Access facility is confined by the terms of the Ashwood College “Computer – Acceptable Use Policy”

Accessing Ashwood College’s Remote Access Server

1. At the College Website <http://www.ashwood.vic.edu.au/> select **REMOTE ACCESS** (located in the top right corner).
2. At the next screen, select **Connect**. If this option is grey (not black) follow the instructions on the screen below the **Connect** button.
3. Click **Connect** on the Remote Desktop Connection window that pops up. This window will not pop up if you have pop-up blockers switched on, so you will need to turn off any pop up blockers (e.g. You do this via the **Tools** menu in Internet Explorer; be aware that other programs like virus checkers and custom toolbars (like Yahoo) might also have active pop-up blockers).
4. All going well, you should be prompted to give your user name and password to log into the network. If not and you are using:
 - a. **Windows XP**, go to the **Tools** menu in Internet Explorer, click on *MANAGE ADD-ONS* and then *ENABLE* or *DISABLE ADD-ONS*. Make sure that *MICROSOFT TERMINAL SERVICES CLIENT CONTROL* is enabled.
 - b. **Vista**, go to the **Tools** menu and select the **Internet Options**. Select the **Security** tab. Look at the “Enable Protect Mode;” make sure that there is no tick in that box (i.e. the box must be empty). Click OK, close Internet Explorer and restart your computer. Now you should be able to use the Remote Access facility.
5. You now have access to the College Network. This includes Moodle, Student H: drive and all the loaded application programs.

RDP Client (non-Microsoft users)

If you are using another operating system (e.g. Apple MAC, Unix) then it is still possible to access the Remote Access Server using a RDP Client (Remote Desktop Client).

Macintosh Users

The RDP Client may be built into the MAC operating system. If not it can be downloaded from here

<http://www.microsoft.com/mac/products/remote-desktop/default.aspx>

When using the RDP client you will need to enter the Remote Server IP address.

This is **203.113.201.199**